

Bulky Item Pick-up Process

- Completed Prescreening Form will be provided to the Community Services Coordinator (CSC).
- CSC will call you at the phone number provided after concluding prescreening to confirm availability of bulky item pick-ups.
- If you pass prescreening, an appointment will be scheduled for you to return to CHDC office to complete an Application and present your:
 - photo ID, and
 - recent utility or phone bill to prove residency at address provided for prescreening.
- If CSC determines household is within North Richmond Mitigation Area and you submit all required information, request will be referred to Richmond Sanitary Service (RSS) to confirm household is existing residential customer.
- RSS will contact you (within 3 days) at the phone number you provided to confirm eligibility determination and schedule pick-up.
- Contact the CSC at 510-215-9937 for questions regarding this program. Depending upon the nature of your question/concern, CSC may refer your call to RSS or staff from the City of Richmond/Contra Costa County.

Eligibility

- Program is available for a limited time, services provided on a first come first served basis.
- Only households located within the North Richmond Mitigation Area (map can be viewed online at www.stopdumping.org) that are residential customers of RSS are eligible to have bulky items picked up at their residence for free.
- Eligible households may request one bulky item pick-up per year, but only if household has not already claimed one or more disposal vouchers in same year.
- You must provide photo identification and recent phone or utility bill to prove residency at address within North Richmond Mitigation Area in order for request to be processed.

Pick-up Guidelines

- Items are not authorized for pick-up until you have been contacted by RSS with confirmation of scheduled pick up date.
- RSS will only pick-up those items that resident checks on the Application and have been pre-authorized. Any unauthorized/ineligible items placed on the curb will not be picked up.
- Bulky items authorized for pick up must be placed on the curb no later than 6:00am on the scheduled collection day. If bulky items authorized for pick-up on the scheduled pick-up day are not placed out for collection, household will not be eligible for another pick-up until following year.
- See the reverse side for additional recycling and disposal resources for various bulky items and other items not allowed in curbside garbage collection program.

Eligible Bulky Items – up to 3 per pick-up:

By checking items and signing the Application, you will be authorizing RSS to charge your account and agree to pay the amount exceeding \$60 (ranges from \$15-\$60 depending on cost of the items selected).

| \$ 40 | \$ 25 | \$18 | |
|---|---------------------------------------|-------------------------------------|-------------------------------------|
| <input type="checkbox"/> Refrigerator | <input type="checkbox"/> Water Heater | <input type="checkbox"/> Microwave | <input type="checkbox"/> Table |
| <input type="checkbox"/> Freezer | <input type="checkbox"/> Stove | <input type="checkbox"/> Mattress | <input type="checkbox"/> Dresser |
| <input type="checkbox"/> Air Conditioner | <input type="checkbox"/> Washer | <input type="checkbox"/> Box Spring | <input type="checkbox"/> Desk |
| <i>SEE BACK SIDE FOR LOW COST ALTERNATIVES.</i> | <input type="checkbox"/> Dryer | <input type="checkbox"/> Bathtub | <input type="checkbox"/> Sofa/Couch |
| | <input type="checkbox"/> Dishwasher | <input type="checkbox"/> Toilet | <input type="checkbox"/> Chair |

This program is jointly funded by the City of Richmond and Contra Costa County.

LOCAL RECYCLING & DISPOSAL RESOURCES (call first to verify acceptance and hours of operation)

Televisions & Computer Monitors

West County Household Hazardous Waste Facility
101 Pittsburg Avenue, Richmond
888-412-9277

Drop off: Free to West County Residents only.

Open Thursdays, Fridays and the first Saturday of each month from 9am - 12pm & 12:30pm - 4pm

Large Appliances – Non-Freon (Stoves, Dishwashers, Washers, Dryers, etc.)

| | |
|---|--|
| Action Metal Recycling 385 Pittsburg Avenue, Richmond 510-236-2488 Drop off only | American Iron and Metal 1050 Brookside Drive, Richmond 510-233-0440 Drop off only |
| JACO Environmental 800-741-0172 Pick up only – Fees apply | REN Salvage and Recycling 255 Parr Blvd., Richmond 510-235-8021 Drop-off only |
| Sims Metal 600 South 4 th Street, Richmond 510-412-5300 Drop off only | |

Large Appliances – Freon (Refrigerators, Freezer, Air Conditioner)

| | |
|---|---|
| JACO Environmental 800-741-0172 Pick up only – Fees apply | American Iron and Metal 1050 Brookside Drive, Richmond 510-233-0440 Drop off only – Fees apply |
|---|---|

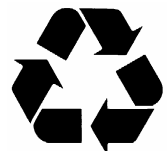
Tires

| | |
|--|---|
| Big O Tires 12952 San Pablo Ave, Richmond 510-234-1721 Drop off only – Fees apply | J & O Commercial Tire Center 533 South 13 th Street, Richmond 510-237-6344 Drop off only – Fees apply |
| FS Tire Recycling 113 13 th Street, Richmond 510-236-7493 Drop off only – Fees apply | Richmond Tire 1608 Market Street, Richmond 510-237-2712 Drop off only – Fees apply |
| Firestone Store 1001 Hilltop Mall, Richmond 510-222-4422 Drop off only – Fees apply | Golden Bear Transfer Station Foot of Parr Blvd., Richmond 510-236-8451 Drop off only – Fees apply |

Non-Bulky Items

Residential customers served by RSS are entitled to **two on-call pick-ups per year of up to fifteen (15) 30-35 gallon bags, equivalent to two (2) cubic yards at no extra charge.** For details regarding the types of items accepted or to schedule an on-call pick-up, please call RSS at 510-262-1600.

For additional reuse, recycling and disposal options please visit www.cccrecycle.org or call the County Recycling Hotline at 1-800-750-4096.



This program is jointly funded by the City of Richmond and Contra Costa County.