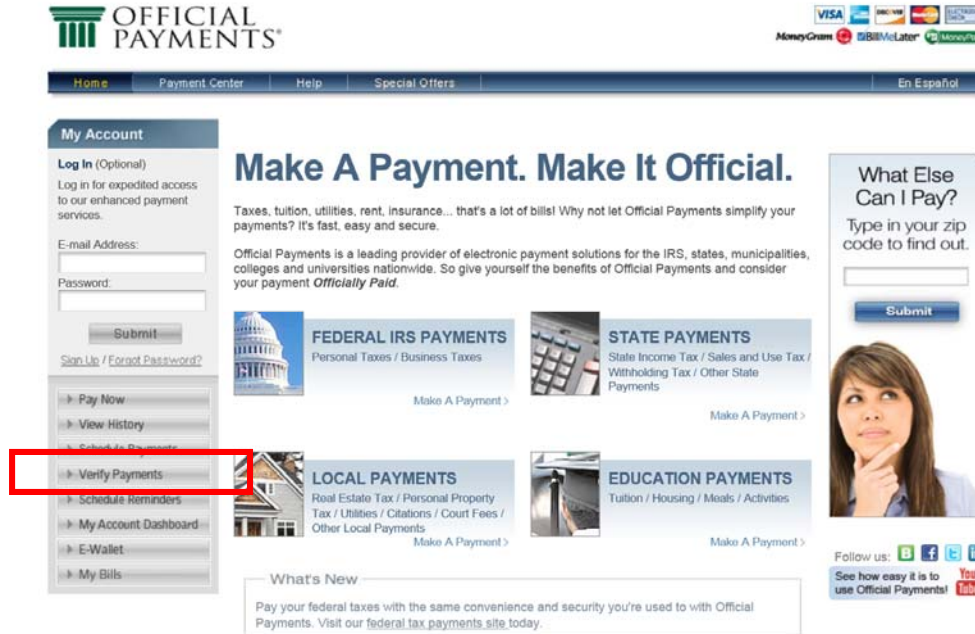


# Contra Costa County

## Credit Card Payments with Official Payments Corporation

### How to retrieve a copy of credit card receipt from ePermit Center payment

1. Go to the Official Payment website at [www.officialpayments.com](http://www.officialpayments.com)
2. On the Official Payments home page click the Verify Payments link on the left hand side:



3. Click the All Other Payment Types link on this page



4. Type in the email address that you used when making the payment and **one** of the following:

- the confirmation number from payment
- last 4 digits of the card number used
- last 5 digits of checking account number if payment was an e-check

Click Submit when the form is complete.



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## Payment Verification

Enter your e-mail address on Step 1, and one of any of the three items listed on Step 2. Click on the "Submit" button to receive confirmation of payment.

- Your confirmation number, payment date/time, the amount of your payment, convenience fee and total payment amount will be displayed.
- Payment verification is available for payments completed within the last 12 months.
- To verify older payments, please contact Customer Service at [customerservice@officialpayments.com](mailto:customerservice@officialpayments.com).

**Step 1**

E-mail Address:

**Step 2**

Confirmation Number:  OR Last 4 Digits of Card Number:  OR Last 5 Digits of Checking Account Number:  For payments made by electronic check.

[Back](#) [Submit](#)

5. Select the radio button of the transaction you want to view. Click the Details button to see the payment information. You will be able to print the receipt from the Details window.



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## Payment Verification

Welcome to Payment Verification. The following transactions match the information entered on the previous screen.

Select the radio button next to the transaction you wish to view, then click the "Details" button for the specifics of the transaction.

Payment Date	Entity	Payment Type	Amount	Confirmation
<input type="radio"/> 09/03/2014	Contra Costa County Department of Conservation and Development	Permits	\$278.25	██████████
<input type="radio"/> 08/12/2014	Contra Costa County Department of Conservation and Development	Permits	\$278.25	██████████

[Back](#) [Details](#)

## How to track all credit card payments made with Contra Costa County Building and Planning

You can monitor the processing status of credit card payments made in the office or online in the ePermits Center. To do this, you will need to create an account with Official Payments.

1. Go to [www.officialpayments.com](http://www.officialpayments.com)
2. On the home page, Click the My Account Dashboard link on the left hand side

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**My Account**

Log In (Optional)  
Log in for expedited access to our enhanced payment services.

E-mail Address:  
Password:

Submit

Sign Up / Forgot Password?

- Pay Now
- View History
- Schedule Payments
- Verify Payments
- Schedule Reminders
- My Account Dashboard**
- E-Wallet
- My Bills

### Make A Payment. Make It Official.

Taxes, tuition, utilities, rent, insurance... that's a lot of bills! Why not let Official Payments simplify your payments? It's fast, easy and secure.

Official Payments is a leading provider of electronic payment solutions for the IRS, states, municipalities, colleges and universities nationwide. So give yourself the benefits of Official Payments and consider your payment **Officially Paid**.

**FEDERAL IRS PAYMENTS**  
Personal Taxes / Business Taxes  
Make A Payment >

**STATE PAYMENTS**  
State Income Tax / Sales and Use Tax / Withholding Tax / Other State Payments  
Make A Payment >

**LOCAL PAYMENTS**  
Real Estate Tax / Personal Property Tax / Utilities / Citations / Court Fees / Other Local Payments  
Make A Payment >

**EDUCATION PAYMENTS**  
Tuition / Housing / Meals / Activities  
Make A Payment >

What's New

Pay your federal taxes with the same convenience and security you're used to with Official Payments. Visit our [federal tax payments site](#) today.

Take Control of Your Bills With Payment Reminders  
Get Started >

Follow us: [B](#) [f](#) [t](#) [in](#)  
See how easy it is to use Official Payments! [You](#) [Tube](#)

3. Click Sign Up

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### My Account Dashboard

The My Account Dashboard is a feature where registered users can view all of their payments, services, history, and settings, in a single convenient location. To utilize this feature, please login to your account, or sign up for My Account if you haven't already done so.

Sign In

E-mail

Password

Continue

Forgot Password? / [Sign Up](#)  
What is My Account? |

4. Fill in the fields to set up an account

### My Account

**Log In (Optional)**  
Log in for expedited access to our enhanced payment services.

E-mail Address:

Password:

[Sign Up / Forgot Password?](#)

- ▶ Pay Now
- ▶ View History
- ▶ Schedule Payments
- ▶ Verify Payments
- ▶ Schedule Reminders
- ▶ **My Account Dashboard**
- ▶ E-Wallet
- ▶ My Bills

## My Account Dashboard

**Please Sign Up**  
The My Account Dashboard is a feature where registered users can view all of their payments, services, history, and settings, in a single convenient location. To utilize this feature, please login to your account, or sign up for My Account if you haven't already done so.

### New Users

#### Set Up My Account

Your personal account information is kept confidential.

**IMPORTANT:** To complete the set-up process, you must click the verification link in the email you receive.

\*Country:

\*First Name:

Middle Name:

\*Last Name:

Suffix:

\*Street Address:

\*Town/City:

\*State:

\*Zip Code:

\*Daytime Phone: (  )  -

Mobile Phone: (Optional) (  )  -

Enter number to receive relevant text messages.

\*E-mail Address:

\*Re-enter E-mail:

Please send me relevant communications.

\*Create Password:

\*Re-enter Password:

[Password Rules](#)

\*Challenge Question:

\*Challenge Response:

Please check this box if you are a small business owner.

### What Else Can I Pay?

Type in your zip code to find out.